



FUNCTIONAL AND AESTHETIC WARRANTY:

TLG Materials guarantees for 5 years that paint will not peel, chalk or crack. The panels are also guaranteed not to delaminate for 25 years if installed correctly. TLG MATERIALS warrants that during the Warranty Period, the Finish will not chalk and the Finish will not fade or change color (Hunter Color Difference) as below :

Detail	Testing method	Area A	Area B	Area C
Color change	ASTM D2244-85	≤ (7) E units	≤(8) E units	≤ (9) E units
Chalk rating	ASTM D4214-89	≤ 8	≤ 7	≤ 6

Area A	45°N≤Latitude or 45°S≤Latitude Above the 45 degrees of Northern Latitude or Southern Latitude
Area B	30°N≤Latitude≤45°N or 30°S≤Latitude≤45°S Within 30 degrees and 45 degrees of Northern Latitude or Within 30 degree and 45 degrees of Southern Latitude.
Area C	30°N≤Latitude≤30°S Within 30 degree of Northern Latitude and 30 degrees of Southern Latitude.

This Warranty will not apply to damage and/or failure of the finish caused by moisture or other contamination detrimental to the Finish because of improper packaging, storage, or handling of the Material prior to installation; improper handling, shipping, processing (such as fabrication at temperatures below 60 F(15.5 C)), and/or installation of the Material; scratching, abrading of the finish during or after installation, standing or ponding water, improper cleaning of the Material, corrosion of the Material or acts of God, falling objects, explosions or other such similar or dissimilar occurrences beyond our control.

Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. We recommend that there be a systematic fresh water rinse maintenance program in effect in areas of high salt concentration (such as adjacent to the seashore and/or in industrial atmospheres) so as to prevent the accumulation of concentrated salt deposits.

Standard paint warranty of 5 years applies for all the applications 1.25 miles from sea. We need to be informed and warranty needs to be checked if the application will be closer than 1.25 miles from the sea.

Aluminum Composite Material must be installed in the same way as the arrow direction on the masking. We suggest to keep the installation pictures before peeling off for the future tracibility.

This warranty does not apply to the materials which have been exposed to smoke, fire, radiation, salt spray, organic solvents, concentrated detergents, harmful fumes or substances in the atmosphere or to materials damaged by vandalism, improper handling or improper installation.

CLEANING RECOMMENDATIONS:

Material can be washed with water, a mild detergent, a 5-10% IPA (Isopropyl Alcohol) solution or other types of mild solvents. It should be rinsed with clean water. Wiping down with sponge or wipe to avoid water stains is recommended.

Cleaning should be done under moderate temperature and during the cleaning all access equipment such as ladders, staging, mobile scaffold or similar, should be prepared with pads to protect the panels from impact. Improper cleaning resulting in coating damage shall not be covered by terms and conditions of product warranty .

Do not use strong organic solvents, Do not use strong alkali, strong acid and/or abrasive cleaners. If these solvents and cleaners were used, the paint may swell, flake or crack.

Avoid extreme temperatures to clean the coated surface. Sun-heated surfaces above 100F may accelerate chemical reactions and may evaporate the water from solution will leave residue and stains. On the other hand, extremely low tempterature may give poor cleaning effects.

In case there will be any quality problems, we should be informed by writing within 2 weeks with our batch number. Samples, pictures and videos should be also provided.